

Refuel your spirit



bunyamountains.com.au

Accommodation Centre

Pre-Arrival Guest Pack



Bunya Avenue,
Bunya Mountains Qld 4405

Phone 07 4668 3126

info@bunyamountains.com.au

bunyamountains.com.au

The Majestic Bunya Mountains

Traditional custodians and visitors to the Bunya Mountains have a common belief that this area is a very spiritual and sacred place. The mountains exude calm, uplifting energy, allow yourself to be absorbed in Bunyas' majestic beauty and feel this energy revitalise and heal your body and soul. Take in the sheer beauty of our wilderness, mountain air, amazing rock formations, water, trees, plants, animals and birds... or simply the mountain itself!

Bunya Mountains is a nurturing giver; this timeless wilderness area is steeped in history that goes back eons. We are so privileged to share the spirit of Bunya Mountains with you, a unique and truly amazing place to experience. We trust your escape with us at Bunya Mountains will be a truly memorable one.

Checklist

Linen – Pack linen (unless otherwise specified on website) or hire from us.

If you're packing include: Sheets, towels, pillowcases, tea towels and bath mats.

Pack food – Including tea / coffee / milk. There are a few dining options on the mountain:

Poppies on the Hill Cafe 07 4668 3003 open 7 days

9am to 4pm weekdays- 8:30am to 4:30pm weekends and school holidays

Enjoy breakfast, morning tea, lunch and afternoon tea. Check out our range of takeaway dinner options.

General Store and Lyrics Restaurant 07 4668 3131

Fuel up – There are no petrol or ATM outlets on the mountain. 30kms to nearest service station.

Torches – Recommended due to lack of street lighting.

Pack warm! – Temperatures are 5-7°C cooler than surrounding plains. Our mountain mists are legendary.

Toiletries – Toilet Paper, Soaps, Detergents and Garbage bags.

First Aid items – Tea tree oil or Pyrethrins, Stingose. Details regarding treatment of ticks is available in your compendium.

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Firestarters and Matches – Wood is supplied in block form and splitter supplied.

Other – Camera, CDs, DVDs. Board Games and Cards, Books, Binoculars.

Plan your experience – See our website for more details on Birdlife, Wildlife, Plantlife, Cycling, Walking trails and more.

Book your horse and cart ride – Phone 07 4668 3115 for more information.

Get directions – Check out our instructions and maps how to get here available on our website.

Please don't rely on your GPS it could take you the long way.

Optional Extras for your Booking

Option 1: Bliss Package

Let us make the bed and collect your linen after your visit.

King \$65/Bed. Queen or Double \$60/Bed. Single \$45/Bed. Includes linen (sheets, towels, pillowcases and bath mat plus Condiment and Toiletry Packs

Option 2: Comfort Package

Please collect and return your linen to our office.

King \$35/Bed Queen or Double \$30/Bed Single \$25/Bed
Includes linen plus Condiment and Toiletry Packs

Option 3: Linen Package

Please collect and return your linen to our office.

King \$20/Bed Queen or Double \$15/Bed Single \$10/Bed
No Condiment or Toiletry Packs

Option 4: Condiment Pack \$7.50 per pack

Please collect at check in

4 Tea and 4 Coffee Bags, milk and 8 sugar

Option 5: Toiletry Pack \$7.50 per pack

Please collect at check in

Shampoo, Conditioner, Soap, Face Washer and Shower Cap

Option 6: Wood Chopping \$30.00 for 2 nights +

Allow us to chop the wood for you. Please note wood is proved in block form only.

\$10/night/extra nights of chopped wood.

Option 7: Prepare Log Fire \$60.00

Allow us to chop the wood for you.

Just strike a match (supplied) and enjoy.

Includes 2 nights of chopped wood

Breakfast Packages from Poppies Cafe

Option 1: Wallaby Hamper \$17.50/person

Continental Breakfast

- Muesli, yoghurt, 2 slices toast, fresh fruit
- Tea, coffee, milk, sugar
- Juice, butter, jams and spreads

Option 2: Currawong Hamper \$21.50/person

Hot and Continental Breakfast (prepare your own)

- Muesli, yoghurt, 2 slices toast, fresh fruit
- Bacon, 2 eggs, sausages, tomato, salt and pepper
- Tea, coffee, milk, sugar
- Juice, butter, jams and spreads

Option 3: BBQ Package \$19.50/person

Take back to your chalet, cook your meat and enjoy!

- Tender rump steak, 1 sausage, sliced onions *
- Idaho Potato with sour cream and chives
- Garlic bread
- Poppies tossed salad sprinkled with bunya nuts
- BBQ sauce, oil for cooking and salad dressing

Option 4: Takeaway Meals \$10.50/person

Just Microwave and enjoy. Chose from:-

- Apricot Chicken
- Beef Stroganoff
- Satay Chicken
- Sweet and Sour Pork
- Thai Chicken



Getting to the Bunya Mountains



By road the Bunya Mountains are situated (driving time approx.):-

- 45 minutes' drive from Kingaroy, Dalby & Nanango
- 90 minutes' drive from Toowoomba
- 2 hours' drive from Caboolture
- 2½ – 3 hours' drive from Brisbane or the Sunshine Coast
- 4 hours from the Gold Coast or Hervey Bay

NOTE: Using your GPS may take you on longer, alternate routes. The following directions will get you to Bunya Mountains via the shortest route.

From Brisbane

Northern / Eastside Residents:

From Bruce Highway take Caboolture – Kilcoy turnoff and follow D'Aguilar Highway through Woodford; Kilcoy; Moore; Blackbutt to Yarraman. See further directions below (from Yarraman).

Westside / Southern Residents:

Option 1. From Ipswich Road take Toowoomba turn off. At Toowoomba follow the Dalby signs along the Warrigo Highway. See further directions below (from Toowoomba).

Option 2. From Ipswich Road take Toowoomba Turnoff. At Blacksoil (80km zone) turn left to Brisbane Valley Highway. You will go through Fernvale; Esk; Toogoolawah; Moore; Blackbutt to Yarraman (see below).

From Toowoomba

At Jondaryan turn right at the Bunya Mountains turn-off. Follow signs to Bunya Mountains Via Quinalow & left at Maclagan. There is 4 km of gravel road on this route.

From Kingaroy

Take the Dalby road. Five minutes from Kumbia turn left at the Bunya Mountains sign. Climb up the Mountain and follow the top of the mountain range for approx. 10kms. You will pass Burtons Well Camping Area; Cherry Plains, Westcott and Paradise Falls Car Park. Turn left signposted Dandabah. If you get to the TV towers you have missed the Dandabah turnoff which is Bunya Avenue.

From Yarraman

Turn left onto the New England Highway heading for Cooyar – Toowoomba. Drive 21kms; turn right signposted Maidenwell – Bunya Mountains. Turn left at the Maidenwell Pub onto Bunya Mountains Road. There is 4kms of unsealed section on this route. When you arrive at the top of the mountain, turn right towards Dandabah. 1.2 km past TV towers turn right into Bunya Avenue (signposted Dandabah)

From Dalby

Travel towards Kingaroy. Whilst still in Dalby's 60km zone; take Kaimkillenbun turnoff (right). Follow the signs to Bunya Mountains.

Bunya Mountains Accommodation Office Entry

At the top of the range pass the TV towers on your right. Approx. 1.2km from TV Towers turn right into Bunya Avenue (signposted Dandabah). From Kingaroy side of mountain, approximately 10 km from Burtons Well turn left into Bunya Avenue (signposted Dandabah). Our office is located approx. ½ km on the right hand side opposite Dandabah Camping Area.

Bunya Mountains Accommodation Centre – Terms and Conditions

Bookings are accepted on the understanding that our Guests agree to comply with our Terms and Conditions as follows. Our Terms and conditions are correct at time of printing but may be altered in the future.

ARRIVALS and DEPARTURES

Upon arrival at our office, please formally accept our terms and conditions by signing a registration card, settling your account and providing a credit card imprint for the bond.

BOND

A preauthorization bond of \$200 - \$500 (depending on the property) is required by mastercard or visa credit card. This is held for 5 working days by your bank, and then released back onto your card.

If you do not have a credit card, this money will be required in cash or as an eftpos transaction. Once your chalet has been cleaned and inspected, this bond will be directly credited back to your account (please supply your bsb and bank account details)

BODY CORP REGULATIONS

Body Corporate By-Laws apply and are displayed in our Office. Please observe these including keeping the gates locked at all times.



CANCELLATIONS / CHANGES

Management reserves the right to decline or terminate a booking within 14 days of the booking being made. Your deposit will be refunded in full. Cancellation of Booking – we will refund your deposit less a \$20 cancellation fee provided we can rebook the property for the full period. If the property is not rebooked, your deposit will be given to the Owner of the property by way of compensation. Transfer Booking – Provided we can rebook the original dates for that property a \$5 fee will apply to confirm your new details. this can be either emailed or posted. Otherwise our cancellation policy applies.

Early Departures – No refund is given for early departures - Guests who arrive and then leave before the booking departure date will be responsible for the accommodation for the full period of their booking.

CHECK-IN / CHECK-OUT

Check in is from 2pm and check-out is at 10am, unless prior arrangements have been made and noted by the office staff. Unauthorized late checkouts will be charged as an additional night stay. Occupancy starts on collection of chalet key and finishes when this key is returned to our office.

CLEANING SURCHARGE

Guests undertake to leave their chalet secured and in a tidy condition with washing up done and put away (including dishwasher), hire linen returned, all rubbish deposited in Industrial Bins and BBQ's left clean and tidy. Charges only apply if cleaning times are excessively longer than normal.

CONFIRMATION OF BOOKING

Your Booking is accepted on the basis that individual tariff or tariff schedule rates quoted may increase and will apply from 1st April in any given year. Guests accept to check current rates prior to arrival.

DAMAGE TO PROPERTY OR BREAKAGES

Guests will be required to reimburse these costs in full to the Owner of the property. This will be taken from the registered credit card/bond as per the liability agreed on the registration card.

DEPOSIT and CHECK BOOKING DATES

Booking via phone, a deposit of 50% of the entire stay is required within 14 days of booking. If arriving within the 14 days or booking online, a deposit of 50% of your entire stay is required immediately. Please check the booking details on your receipt, and contact our office immediately should there be any discrepancies.

DISCLAIMER

The Agent makes the booking in good faith. However we cannot accept responsibility for unforeseen actions by an owner that may result in changes to a property or cancellation of a booking. In such situations, every endeavour will be made to offer alternative accommodation or a full refund will be given.

FIRE SAFETY REGULATIONS

No open fires are permitted. Guests accept due care and responsibility to keep their fire door closed and carefully deposit cool ash into ASH BINS provided. No rubbish is to be deposited into Ash Bins or rubbish disposal fees will apply.



GAS BBQ BOTTLE PROCEDURE

We are unable to ensure gas bottles are full. Please exchange gas bottle at our office during office hours. This will be charged to the home owners account.

GUEST NUMBERS

Our online system will default to two people on your receipt. Please declare total number of guests (2 years and over) per night for the duration of your holiday at check in. Undisclosed guests as per Tariff Schedule (maximum rate applies).

HIRE or LOAN ITEMS

Hired Linen, and borrowed items must be returned to the office and in the original condition.

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LATE ARRIVALS

Please contact us during office hours to arrange a credit card pre-authorization and after hour's key collection.

LOCK HOMES AND GATES

Guests accept to lock homes and secure windows whenever vacant and upon departure; to return keys to office before leaving and to lock the Gates to either Estate at all times.

LOST PROPERTY

We accept no responsibility for Guests' property left on the premises. However we will do our best to collect and return it to you by pre paid post

NOISE

Tenants accept that all music and other loud noise must cease by 11pm. \$200 call out fee and/or police visits will apply in response to noise complaints.



PARTY and WEDDING POLICY

Wedding Ceremonies and Receptions or large parties are NOT PERMITTED in any homes without prior consent from Management - Any house found to be used for large gatherings will be charged at the maximum occupancy rate for the whole booking period and additional charges may apply.

PETS

Not permitted and if found with a pet you will be asked to leave: Exceptions - registered guide, hearing or assistance dogs. You must show photo identification and the dog must have an identifying coat or harness or your booking will be cancelled and your deposit forfeited. If our cleaners report pet hair, your bond will be used in excess cleaning and carpet shampooing fees.

PUBLIC HOLIDAYS:

Long Weekends 3 night minimum eg. where the Public Holiday is on the Monday arrival day will be on the Friday for all other Public Holidays please contact the office. Easter Booking's to arrive on Thursday with a 4 night minimum stay, Christmas Bookings to arrive Christmas Eve or before and must stay 4 nights minimum. NO Arrivals or Departures GOOD FRIDAY, CHRISTMAS DAY or BOXING DAY.

PRIVACY POLICY

Our Privacy Policy is available on our website, brochure or a copy obtained from our Office.

RELOCATION or MOVING OF ITEMS and FURNITURE

Please leave the furniture as you found it and house items within the house. Surcharges will occur if we have to reinstate furniture or locate items belonging to that chalet from other chalets.

RUBBISH

All rubbish must be removed from your home and deposited in the Industrial Bins upon departure. Surcharges apply for disposal of rubbish left in your chalet or deposited in Ash Bins.

SMOKING IS NOT PERMITTED IN ALL OUR CHALETS and HOMES.



SURCHARGES

The following will be charged out at cost price based on \$37.50/hour plus an administration fee of \$20. These include:-
Extra Cleaning; Rubbish Disposal; Furniture and/or item relocation; Collecting keys from General Store; Damage/Loss/Breakages; Smoking in a home which will involve airing and/or washing smoky items; Failing to return a house key which will involve lock replacement costs; Theft of any items including wood; Failing to return hired items including linen..
Guests will be advised of charges in writing and provided with any relevant documentation and receipts. Photographs will be taken.

TARIFF PRICE INCREASE

Prices are subject to change without notice. Changes to individual tariffs may occur on April 01 in any given year and is retrospective from this date, regardless of when your booking was made. Please phone (07) 4668 3126 for current prices or visit www.bunyamountains.com.au

WOOD CHOPPING

Provided in block form only. A splitter is provided by each property owner. If you would like your wood cut prior to your arrival, please arrange through the office with at least one weeks notice. A fee of \$30 will apply for two night minimum supply of chopped wood.

Telephone Directory EMERGENCY CONTACT DETAILS

In case of emergency dial 000 for:
Police | Fire | Ambulance
Mobile Phones – Dial 112
Hospital – (Dalby) 07 4669 0555
Hospital – (Kingaroy) 07 4162 9200

BUNYA MOUNTAINS ACCOMMODATION CENTRE

Phone: **07 4668 3126**

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Emergency (After Hours): 0414 389 162